

To the Point: The End of Education and the Future of Learning

Glenda Morgan

**Education Is Coming
to an End**



Key Issues

1. Why is education coming to an end?
2. What does the learning of the future look like?
3. What kinds of technologies and platforms do we need to support learning?
4. How will this affect your role and your job as CIO?

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Education

Fixed Duration



Education vs. Training



Formal vs. Informal



Change Is Coming

**Changing
Workplace**



Automation



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The Future of Learning

Lifelong



Practical



Informal



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Future of Learning

Lifelong



Practical



Informal



Enabling Technologies & Infrastructure

Learning Platforms



Authentic Learning Environments



Reinvented Credentials



Extracurricular Tools



Learning Platforms

- Beyond "next-generation"
- Across the life cycle
- New business models



Authentic Learning Environments



- Internship and placement management
- Employer engagement
- Research environments

Reinvented Credentials



- Micro
- Granular and competency focus
- Decentralized
- Analytics

Extracurricular Tools

- Social learning
- AI-driven
- Need for planning and management



Learning Platform



Authentic Learning Environments



Core Components

1. Expanded definition of learning activity
2. Rich data describing learning activities
3. Rich reporting on skills and competencies



Reinvented Credentials



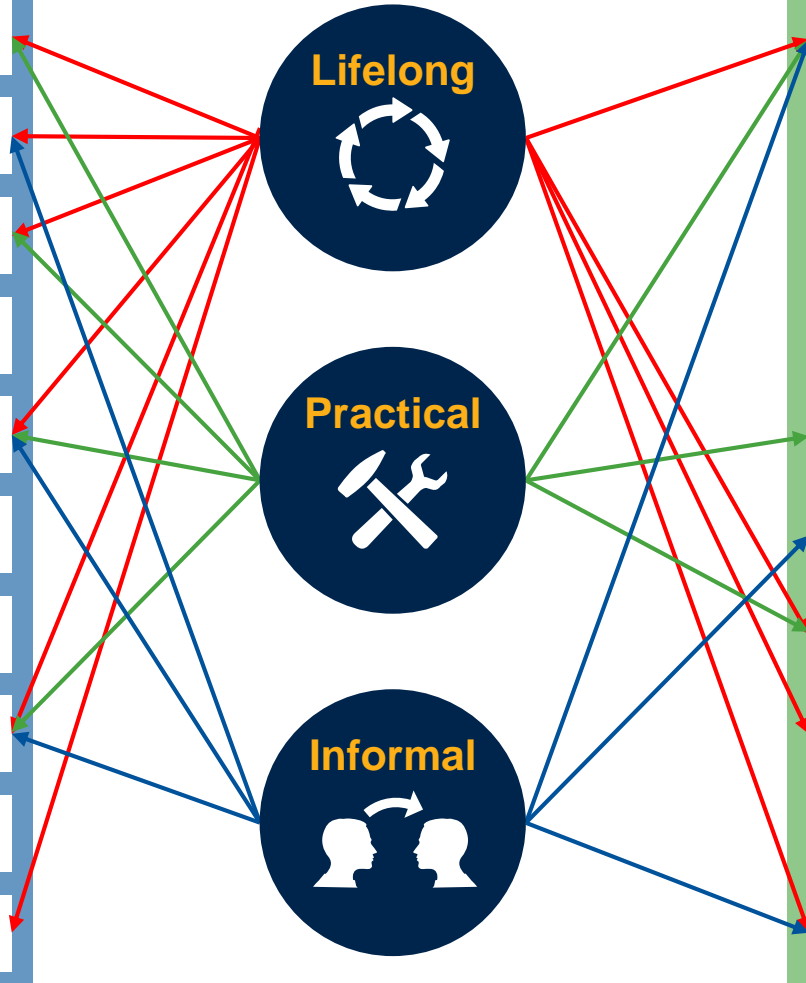
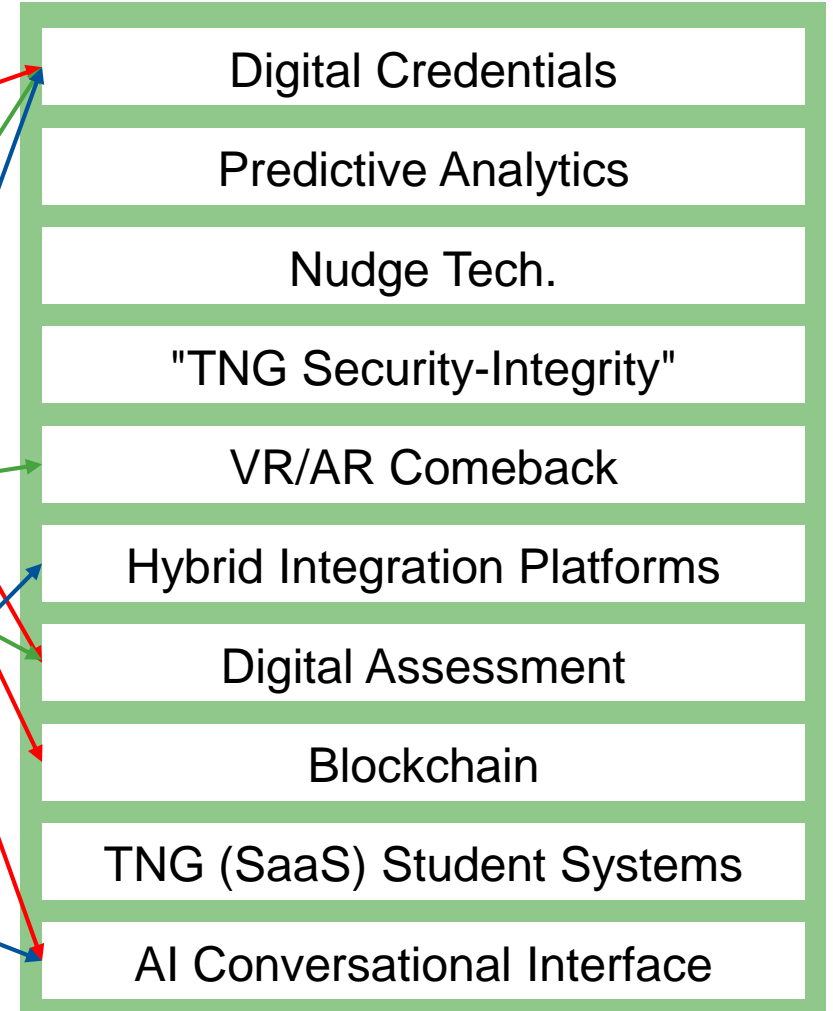
Extracurricular Tools

Top Trends Fueling the Future of Learning

Higher-Ed. **Business** Trends



Higher-Ed. Strategic **Technologies**



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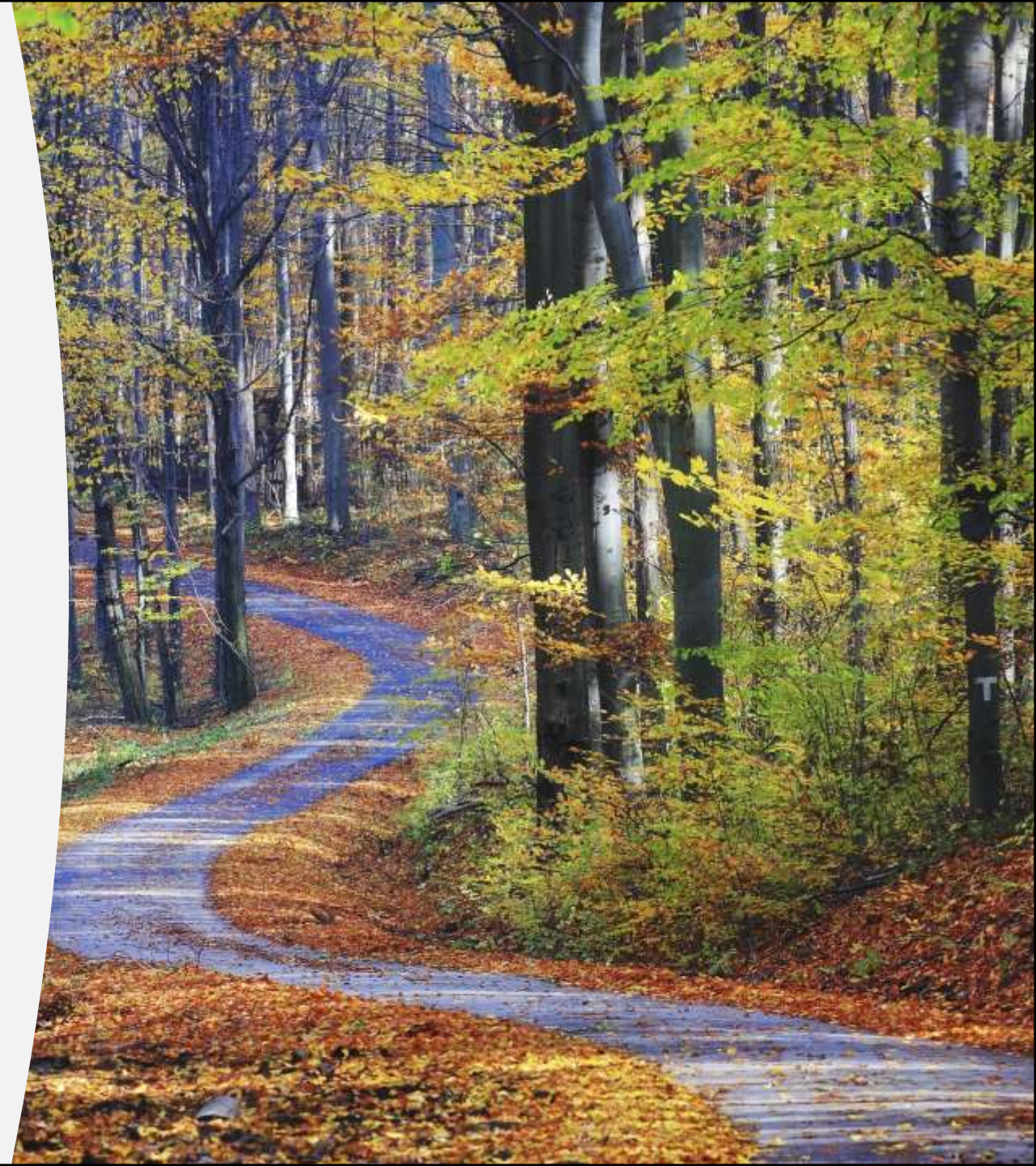
How These Changes Are Going to Impact You as CIO

- Systems of record are going to become very complicated
- Methods of tracking credentials are going to change — profoundly
- Data is going to be the fuel that powers the future of learning and will become increasingly difficult to manage
- The number of partners in your ecosystem is going to expand dramatically and needs to be managed carefully yet creatively

Recommendations

- ✓ Make sure the roadmaps of your systems include plans to accommodate lifelong and informal learning
- ✓ Begin to pilot alternative credentialing and career mapping tools
- ✓ Ensure your data strategy is flexible enough to be able to accommodate and include data from informal, practical and lifelong learning
- ✓ Pursue an ecosystem approach but weigh costs and benefits of working with external partners, and always have an exit strategy

The Future of Learning



Recommended Gartner Research

- ▶ [The Future of the Student Experience Is Personal](#)
Glenda Morgan and Terri-Lynn B. Thayer (G00326408)
- ▶ [Digital Marketplaces for a Platform World](#)
Kristin R. Moyer, Stessa B Cohen and Others (G00326470)
- ▶ [Platform Business Models That Adapt and Disrupt](#)
Kristin R. Moyer, Mary Mesaglio and Others (G00322502)
- ▶ [Winning in the Platform Game, Part 2: Create a Foundation for Platform Business Success](#)
Kristin R. Moyer, Mary Mesaglio and Others (G00324943)

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